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**AGENDA | SERVICE ASSOCIATE ADVISORY COMMITTEE MEETING**

August 9, 2017  
Stifel, Nicolaus & Company  
501 N. Broadway  
St. Louis, MO



- I. Call to Order (Noble)**
- II. Action Items (Noble)**
  - A. Approval of Minutes – 06/06/2018 ..... 2-3\*
- III. Reports, Information & Discussion Items**
  - A. 2018 Annual Conference (Bertrand)..... 4
    - 1. Conference Golf Outing Update & Shuttle Pricing
    - 2. Legacy Project - Marklund
    - 3. Conference Welcome – Wed., May 2, 5:30pm – 8:00pm
    - 4. Thursday Night Hospitality ..... 5-10
    - 5. Exhibit Hall Rules of Engagement..... 11-14
    - 6. Service Associate Orientation – Thurs., May 3, 8:30am – 9:00am
      - a. Exhibit Hall or Meeting Room?
    - 7. Service Associate Annual Business Meeting – Fri., May 4, 10:30am – 11:15am
      - a. Exhibit Hall or Meeting Room
    - 8. Other
  - B. SAAC Nominating Committee Recommendations (Noble)
  - C. GAINS Program Update (Bertrand)..... Handout
  - D. New Service Associate Members (Jacoby)..... 15
  - E. Upcoming Meetings & Events (Jacoby/Bertrand)..... 16
  - F. Other Items
- IV. Member Communication Items (Noble)**
  - A. Limit to 2 or 3 items for communication to members
- V. Plus/Delta (+/Δ) Meeting Evaluation (Noble)**
  - A. What went well today?
  - B. What could we do to improve the next meeting?
- VI. Adjournment (Noble).....\***

\* *Action Required*